

# LARIA Regional Conference

September 2015

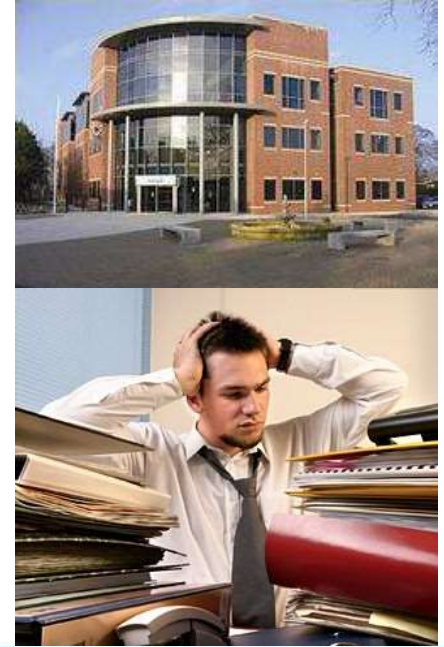
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# We can't carry on like this...

- Small team
- Number of consultations increasing
- Consultations on contentious budget cuts
- Greater risk of legal challenge
- Need evidence for decision-making to be robust and auditable
- Pressure to reduce costs
- Need to be more efficient



# Human vs machine....



# The test...

- Analyse manually vs with NVivo
- Consultation on Social Care provision
- Responses
  - Questionnaires
  - Discussion groups
  - Letters
  - Phone calls
  - Emails
  - And a poem!



# Machine wins!

- Saves time
  - Time saving calculator developed
  - How much would your council save?
- Unexpected benefits
  - Results are robust and accountable
  - Easy to pull different types of data together
  - Aids consistency and fairness
  - Allows effective response to residents

